

DOLPHINS



Out of School Club

January 2017

HAPPY NEW YEAR!

Staff Changes and Temporary Impact

Many of you will already know, but sadly, Emma Watkins has left us to take up a job elsewhere. We wish her well in her new career and she will be greatly missed. Additionally, Michelle Parker has had to take a temporary leave of absence, meaning that for the time being we are short staffed. This has an impact on the number of children that we can accommodate at Dolphins. We are actively recruiting for a replacement for Emma and for more Playworkers. Should you know of anybody who would be interested, please let Maureen know.

If you have any questions or concerns, please do not hesitate to ask any member of staff.

Outstanding fees

Thank you very much to the many parents who pay their invoices promptly. This saves a lot of work and helps keep our fees at their current level. HOWEVER, there has been an alarming increase in the number of cases where fees remain outstanding as much as three months after attendance. We must remind you that our terms and conditions require payment within 14 days of receipt of the invoice. However, should you have difficulties in making a payment, please contact us to discuss alternative arrangements.

If your bills are outstanding and there is no agreed payment schedule in place we reserve the right to suspend your child's bookings until the matter is resolved. Dolphins has a waiting list for places and we cannot guarantee availability after this has happened, so please don't let it get that far.

Spring Half-Term Holiday Club

We are now taking bookings for the Spring Half Term break – Monday, 13th to Friday, 17th February.

We understand that Pinhoe School is having a non-pupil day on Monday, 20th February, so subject to Pre-School requirements for space, we are likely to open as Holiday Club on that date also.

Prices: £19.00 full session or £11.00 half session.

New Year Disco

We are holding our usual 'New Year' disco and the date for this is Friday, 3rd February from 7pm to 8.30pm. We have reduced the price of tickets to £3 per child, to include the usual hot dog, drinks and sweets. Tickets are now on sale AND MUST BE BOUGHT BEFOREHAND. Entry to the disco is by ticket only and they will not be available on the door.

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